



Regional Expert & Trip Leader

The Americas | Europe | Asia

*This role is well suited for **seasoned trip leaders** who want to continue leading trips—and when not leading trips, to work as a key member of our operations and development team.*

We are seeking people with deep expertise in the Americas, Europe and/or Asia and who spend frequent time in, and/or are residents of, their destination(s) of expertise.

Who You Are

You are an exceptional host and leader. You can handle most any problem with grace and charm. You are tough and love to work hard, not resting until whatever needs doing is done. You love to build relationships and interact with people. You are a compassionate soul with a genuine desire to make others happy.

You understand the importance of the guest experience and the dynamics of group travel. You can read social situations and anticipate people's needs. You are calm under pressure, resourceful, capable and tenacious. You understand how to solve problems to deliver the best outcome for the group and an individual.

When you're not leading trips in the field, you are working with our operations team to make sure our trips are of the utmost quality standards. You'll do this by working closely with our vendors and suppliers, trip leaders, and local guides. You are process-driven and organized. You understand the importance of accurate data and information with an unparalleled attention to detail.

What You'll Do

On the road, you manage every moment of our trips and are the face of our brand—our host, logistics coordinator, coach, connoisseur, and overall gracious travel companion. You work with local operators to ensure smooth-running experiences, making adjustments to itineraries and activities as appropriate. You ensure each guest has what they need to have the experience of a lifetime with Modern Adventure.

When you are not leading trips, you will work closely with our Director of Operations to support them in the development & operations of our existing programs. You're responsible for orchestrating all aspects of the operational needs to run itineraries including prepping and training trip leaders, creating and updating guide & tastemaker notes, vendor and supplier negotiations, trip capacities and logistics, guest satisfaction and recovery. You will audit and

analyze itineraries for opportunities for growth and expansion as well as quantify and summarize guest and guide feedback for review.

What you'll bring

- **5+ seasons of Trip Leading and/ or guiding experience is a prerequisite**
- **Experience in a customer facing travel / hospitality industry role required**
- A record of success in the travel or hospitality industry, or similar experience in a customer-service related field
- A proven track record of systems and data coordination
- Salesforce experience a huge plus
- Data and reporting experience required
- Knowledge and experience working with contracts, pricing, inventory and data management
- Ability to work in a fluid, collaborative environment and manage multiple projects
- Hustle, courage, humility

What We'll Give You

- Guidance, support, inspiration
- A fast-paced learning environment
- The opportunity to build something beautiful and make a difference
- Money
- Health benefits
- Exceptional travel opportunities
- Paid holidays and vacation
- A great place to work

Who We Are

Modern Adventure handcrafts extraordinary journeys with extraordinary people. We partner with tastemakers across many disciplines and with mission-driven companies who are doing remarkable things. It's our job to create extraordinary travel experiences that bring our partners' points of view, and why they exist, to life.

As a certified B-Corp, we believe in making a difference in people's lives. We have the privilege of working with some of the world's most inspired and inspiring brands and we are fiercely committed to delivering exceptional experiences on all seven continents.

We're also a start-up. That means we're small, nimble, and about finding the right fit for our team. We want to build a company that dares to do big things and dreams of making a difference in the world. So do you.